
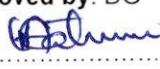
 TANZANIA BUREAU OF STANDARDS			
Document No. TBS/DQM/PCERT/PM/02	Title: Impartiality Policy	Revision: 00	Page 1 of 1
Document Type: Policy	Prepared by: DQM 	Approved by: DG 	Effective Date: 2024-03-08

Tanzania Bureau of Standards Product Certification Body (PCB) is committed to offer Product Certification Service to all clients in an impartial manner and fulfilling the requirements of ISO/IEC 17065. This policy provides commitment of PCB on the management of impartiality with regard to various interested parties such as manufacturers, certification officers, inspectors, auditors, technical experts, observers, accreditation and government regulatory bodies.

PCB has mechanism to identify and address risks and threats to impartiality.

All certification personnel sign the code of conduct and ethics to commit themselves to remain impartial in all their dealings with clients of the PCB.

In case the personnel have reasons that can compromise impartiality or the independence in dealing with the client of the PCB, they shall inform the PCM or Zone Manager by filling impartiality form.

Whenever there is a threat to impartiality with regards to product certification processes, the PCB shall make sure that the certification officers and inspection team used is free from that threat.

PCB declares that it does not take part in consulting activities regarding development and implementation of management systems of which it certifies.

There shall be no pressure of any kind (financial, trade, administrative, moral or other) over the manager and personnel of PCB regarding execution of their obligations as the product certification body according to ISO/IEC 17065.

PCB shall neither provide consultation nor technical assistance in designing, manufacturing, installation, distribution or maintaining certification of a certified product, process or services for its certified clients. PCB shall not certify a product for which it has conducted consultation for two years after the last consultation.

Issued by:



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DIRECTOR GENERAL

Date:

2025-02-03